



To Our valued patients and families:

We hope this letter finds you and your family in good health. We are excited to get back to caring for our patients and serving our community. This being said, we will be making some modifications moving forward.

As you know, we adhere to strict guidelines for infection control that have been made by the American Dental Association (ADA), the Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). Most of these procedures you have seen before, but some of them may be new. Our team has been working diligently over the last several weeks to make some modifications to our procedures to ensure both the safety of our patients and staff. Let's review them now.

- All patients will use curbside check-in. We ask that you remain in your vehicle and call or text when you have arrived for your appointment. We will communicate with you beforehand to ask some pre-screening questions about your health.
- A member of our staff will come out to your vehicle to take a digital temperature.
- All patients will be required to wear a mask or cloth covering when entering the office. No one will be allowed entry without it and it is to be removed only during your procedure.
- We have hand sanitizer that we will ask you to use when you enter the office.
- Our clinical staff will be wearing N95 masks, gowns, face shields, and full OR attire.
- No more waiting in the reception area. **Only the patients** are allowed in the practice to reduce exposure.
- We will have remote payment options for you to be completed before or during your appointment to reduce the foot traffic through the office.
- Please USE YOUR RESTROOM AT HOME before coming to the office to limit undue exposure!
- When your appointment is complete, you will be escorted to the exit. All follow up appointments will be scheduled by phone.
- **Expect your appointment times to be extended.** Please be patient. We are trying to do the best for your safety, and those extra procedures take more time.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming you back.

Sincerely,

Drs. Erik, Karen, and staff at Derry Dental Associates.